Stephen Sterling

Batesville, AR

843-605-2339 | ssterling1912@gmail.com | LinkedIn Profile
Github Profile | Personal Portfolio

Summary

Aspiring developer with a strong foundation in C++, C#, and Web Development, seeking an entry-level position to apply problem-solving skills and passion for coding. Experience with Unreal and Unity engines, contributing to personal projects in game development. Eager to leverage technical skills and creativity to contribute to innovative software solutions.

Technical Skills

- **Languages & Frameworks**: C++, C#, Swift, Java, JavaScript, HTML, CSS, Astro, Tailwind CSS
- **Engines & Tools**: Unreal Engine, Unity Engine, Git, GitHub, Xcode, Visual Studio, JetBrains
- **General**: Algorithms and Data Structures, Networking, Adobe Creative Suite, Microsoft Office, Mathematics

Projects

Wizard's Quiz — iOS App | View on Apple App Store   **Apr 2021 - May 2021**
- Developed and published a native iOS application using Swift and Xcode.
- Managed the entire development lifecycle from concept to publication on the Apple App Store.

Sterling Dev — Personal Portfolio | sterling-dev.com   **2025**
- Designing and building a responsive personal portfolio website to showcase programming skills, interactive project examples, and web development abilities.

Education

University of Massachusetts Lowell   **May 2017 - May 2024**
Bachelor of Science, Information Technology   *Lowell, Massachusetts*
- **Coursework:** Information Systems, Computer & Application Programming, Networking, Technical Communications, Web Development, Design, General Study

Professional Experience

Stanley Wood Dealerships   **Apr 2022 - Present**
Client Project Coordinator (Official Title: Service Advisor)   *Batesville, AR*
- Managed the end-to-end workflow for over 10 daily client projects, ensuring timely delivery and client satisfaction
- Served as the primary point of contact for clients, successfully gathering user requirements and translating them into precise technical specifications for the team mechanics, enhancing communication efficiency
- Collaborated with technical experts to systematically investigate and resolve ambiguous issues, improving problem-solving efficiency and client satisfaction
- Mastered proficiency in a proprietary software environment to manage data, track project lifestyles, and generate reports, showcasing adaptability and effective use of complex software tools

Taco Bell   **2008 - 2011**
Manager   *Batesville, AR & Summerville, SC*
- Led and managed a crew of 15+ staff, improving store processes and employee training, which enhanced recruitment efficiency and optimized employee scheduling
- Managed and optimized a high-volume production pipeline, ensuring consistent product quality and adherence to strict service delivery timelines, which improved customer satisfaction
- Analyzed financial metrics to control operational expenditures and labor costs, consistently meeting or exceeding daily targets, which contributed to increased profitability
- Acted as the final escalation point for user issue resolution, transforming negative customer experiences into opportunities for process improvement and team training, which enhanced customer satisfaction